



IMPORTANT UPCOMING CHANGES TO DIALING LOCAL CALLS

The Federal Communications Commission (FCC) has adopted 988 as a new 3-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline starting July 16, 2022. In order for 988 to work, all service providers must implement mandatory 10-digit local dialing instead of the 7-digit dialing currently being used.

Starting October 24, 2021, local calls made on the same island, will require that you dial area code 808 + telephone number. You will continue to dial 1 + area code + telephone number for all long distance calls.

3-digit dialing 988 will not be available until July 16, 2022. Customers must continue dialing 1-800-273-TALK (8255) to reach the National Suicide Prevention and Mental Health Crisis Lifeline.

Keep a look out for more detailed information to be provided in your monthly billing statement.

If you have any questions, please call Sandwich Isles Communications, Inc. customer service department at 1-888-995-7274 or visit www.sandwichisles.com for more information.

You can also visit the FCC website at <https://www.fcc.gov/suicide-prevention-hotline>.